amazon alexa

# Amazon Alexa Voice Control v1 to v2

## Migration Guide

Total Control™

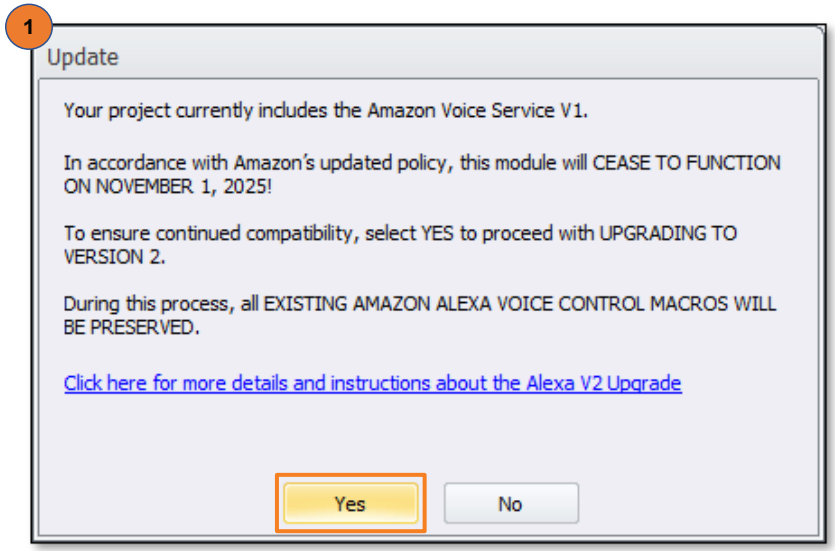
## Migrating from Alexa Voice Control v1 to v2

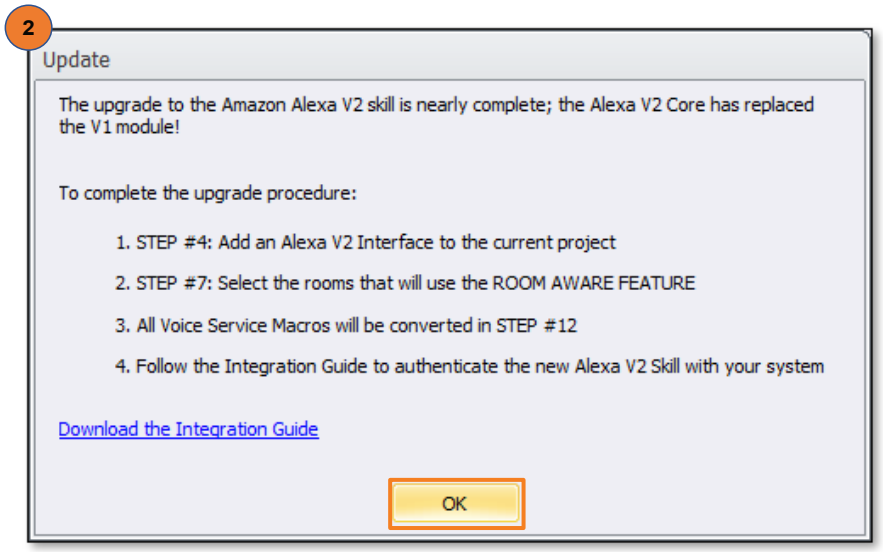
Migrating from URC's Amazon Alexa Voice Control Service v1 to the latest v2 module will be required as of November 1, 2025 in accordance with Amazon's updated policy.

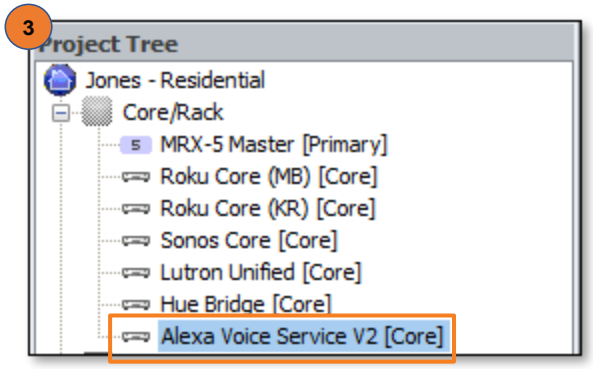
Make sure you enable URC Smart Home 2.0 in the Alexa Skill Store before attempting the conversion.

When launching a Total Control project containing the first version of the Alexa Voice Service you will be prompted:

1. Your project currently includes the Amazon Voice Service V1. Click **YES** to proceed with the update.
2. Click **OK** to acknowledge the upgrade to the Amazon Alexa V2 skill is nearly complete.
3. The Alexa V2 Core has replaced the V1 module.

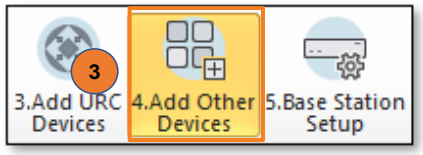


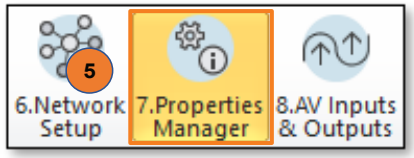
To complete the upgrade procedure:

3. Go to **Step 4. Add Other Devices**.



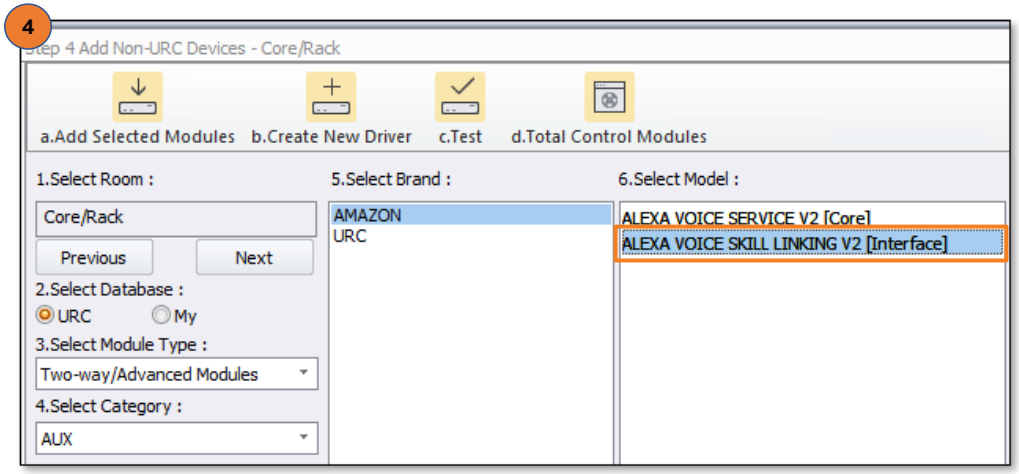

4. Add an **ALEXA VOICE SKILL LINKING V2 [Interface]** to the current project.

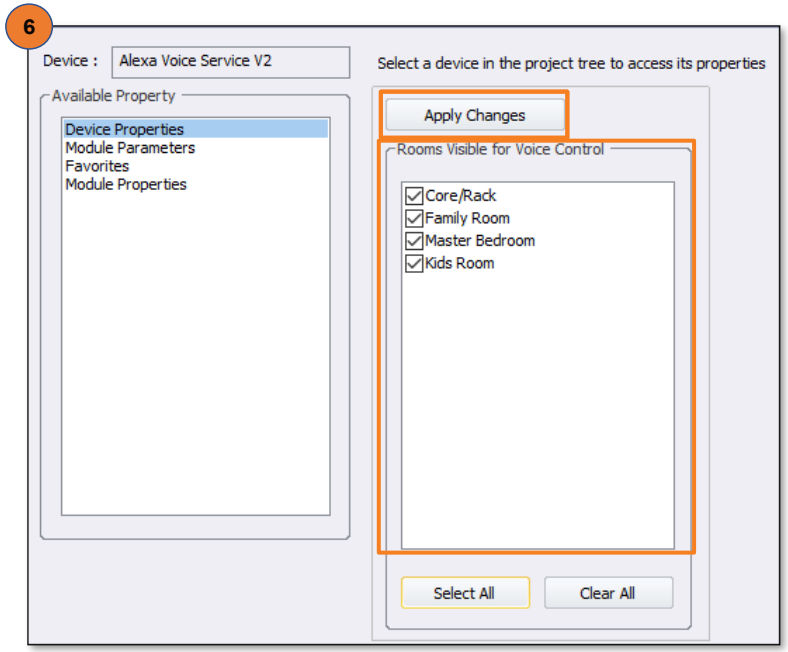
5. Go to **Step 7. Properties Manager**.




6. Select the rooms that will use the **Room Awareness Feature** and click **Apply Changes**. Click here for additional information on Room Awareness.

7. Follow the current TCM Amazon Alexa 2.0 Integration Guide to authenticate the new Alexa V2 Skill with your system.




IMPORTANT NOTICE

All Voice Service Macros will be converted in STEP 12.

Please remember to **Accelerate! in Steps 11 & 12** and **Download** to the system upon the completion of the configuration.

## Limitation of Liability

A. IN NO EVENT WILL URC BE LIABLE FOR ANY DAMAGES RELATING TO THE DEALER'S OR ANY OTHER PARTY'S FAILURE TO PERFORM ITS RESPONSIBILITIES.

B. THE LIABILITY OF URC, IF ANY, FOR DAMAGES FOR ANY CLAIMS OF ANY KIND WHATSOEVER AND REGARDLESS OF THE LEGAL THEORY WITH REGARD TO ANY ORDER PLACED BY THE DEALER HEREUNDER, REGARDLESS OF THE DELIVERY OR NON-DELIVERY OF SUCH PRODUCTS, OR WITH RESPECT TO THE PRODUCTS COVERED HEREBY, SHALL NOT BE GREATER THAN THE ACTUAL PURCHASE PRICE OF PRODUCTS WITH RESPECT TO WHICH SUCH CLAIM IS MADE. UNDER NO CIRCUMSTANCES SHALL URC BE LIABLE TO THE DEALER FOR COMPENSATION, REIMBURSEMENT OR DAMAGE ON ACCOUNT OF THE LOSS OF PRESENT OR PROSPECTIVE PROFITS, EXPENDITURES, INVESTMENTS OR COMMITMENTS, WHETHER IN THE ESTABLISHMENT, DEVELOPMENT OR MAINTENANCE OF BUSINESS REPUTATION OR GOODWILL.

C. IN NO EVENT WILL URC BE LIABLE FOR (I) ANY INCIDENTAL, INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES INCLUDING LOSS OF: USE, REVENUES, PROFITS, OR SAVINGS, EVEN IF URC KNEW OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGES, OR (II) CLAIMS, DEMANDS OR ACTIONS AGAINST THE DEALER BY ANY PERSON.

D. In no event shall URC be liable for any errors or omissions of the Dealer or any other third party.

E. In no event shall URC be liable to any counter party with the Dealer.

F. In no event shall URC be liable to the end user of the Products.

G. In no event shall URC be liable for any events beyond its control.